



Product security information according to RFC2350

1 Document status

1.1 Status:

Version 1.1 from 2022/11/25

1.2 Distributors / Sources:

The current version of the description can be found on the website

<https://www.ifm.com/de/en/shared/service/technical-support/product-security-overview> .

Please use the current version.

1.3 Originality:

The integrity and authenticity of electronic documents can be guaranteed by digital signatures. Signed versions of the issued Advisories are available on request.

2 Contact addresses

2.1 Name:

“ifm PSIRT”, the ifm electronic Product Security and Incident Response Team

2.2 Address:

ifm electronic gmbh
Friedrichstraße 1
45128 Essen
Germany

2.3 Time zone:

Europe/Berlin (GMT+0100, and GMT+0200 from April till October)

2.4 Telephone:

+49 800 16 16 16 4

2.5 E-Mail-Address:

psirt@ifm.com

2.6 Public Keys und Confidentiality

The ifm PSIRT supports signed and confidential communication according to the PGP standard.



3 Charter

The objectives and tasks of ifm PSIRT are as follows:

- Central, organizational, and technical point of contact for receiving and coordinating vulnerability reports from supplier companies and finders
- Coordination of internal mitigation processes
- Support and consulting in all product security relevant areas
- Development and implementation of sustainable measures to raise and expand security awareness

3.1 Target audience

The ifm PSIRT is available to the entire ifm group of companies

3.2 Memberships

The ifm PSIRT is a member of the CERT@VDE.

3.3 Authority

The ifm PSIRT is a supporting internal organization and assists the responsible groups of people in decision-making

4 Rules

4.1 Types of incidents and support offered

The ifm PSIRT takes over the coordination of all types of incidents for all target groups mentioned under item 3.1.

Messages whose content is not relevant to the PSIRT's area of responsibility will be discarded without comment.

4.2 Cooperation, collaboration, and information sharing

In principle, all customer-related information is treated as strictly confidential and all personal information is treated in accordance with the German Federal Data Protection Act (BDSG) and the EU General Data Protection Regulation (DSGVO). The data protection information on ifm PSIRT is published at <https://www.ifm.com/de/en/shared/privacy-policy>.

4.3 Communication and authentication

Ordinary e-mail is used for non-sensitive information. Confidential information is preferably transmitted encrypted by e-mail. Telephone and fax are generally used without special precautions.

The PSIRT communicates in German, alternatively in English.

5 Services

5.1 Publications

Notifications are published via written security advisories on the product security website and via the CERT@VDE.

6 Disclaimer

Any liability for possible damages caused by the direct or indirect use of the contents is excluded, except for the case of intent or gross negligence.

Although we have attempted to carefully translate the original document from German into English, we cannot be certain that both documents express the same ideas with the same level of detail and correctness. In all cases where there is a difference between the two versions, the German version shall prevail.