



In touch with customers. In touch with success.

Position Title

Application Engineer

Your Profile:

- Degree in Electrical/Electronic Engineering or equivalent
- Minimum 3 years relevant experience
- Profound knowledge in the area of sensor technology and application
- Willingness to travel
- Strong communication skill and ability to solve conflicts in confident manner
- Open-minded, team player, creative, self-driven and willing to acquire new skills and grow in the position

Your Tasks:

Technical support

- Provide second-level technical support for local and overseas customers, and branch offices
- Take over and solve product related application issues in context of second-level support
- Interface between customers, sales and development departments
- Install products at the customer's premises and support during set-up
- Support sales and customers in developing solution application, problems and root causes of issues on product level

Testing and analysing

- Plan, develop and evaluate applications for test purposes
- Carry out tests of competitors' and ifm devices
- Carry out application relevant feasibility studies and lab tests

Documentation

- Support the creation and maintenance of documentation for ifm products
- Document tests setup and test results

Training / trade fairs

- Plan and organise national and international training, workshops and user training sessions
- Support and advice to customers at trade fairs

Cooperation in teams, projects and departments

- Collaborate and support in project teams including System Engineer and System Test Engineer
- Support and coordinate application related customer requirements
- Interface to Technical Manager and Product Manager
- Cooperate with international interdepartmental development projects (interfaces) closely
- Provide technical guidance to project team on application related topics
- Raise awareness from customer's perspective project team

Other Tasks:

- Carry out all tasks by complying with the respective process descriptions and ensure your workplace is tidy and clean
- On instruction of the superior, further tasks may be added or other tasks to be reasonably expected according to the employment contract have to be carried out
- The job holder complies with the existing guidelines on occupational health and safety, quality management and environmental protection

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Apply now - we look forward to seeing you!

ifm – close to you!